

North Carolina



Current Information on North Carolina Case Mix Reimbursement

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The North Carolina News is a publication produced under contract with The North Carolina Division of Medical Assistance by Myers and Stauffer LC 9265 Counselors Row, Ste. 200 Indianapolis, IN 46240

The North Carolina News is published to keep all interested parties current on North Carolina Case Mix Reimbursement. Its goal is to provide information on major issues, work groups, and upcoming activities. The articles presented here are only a synopsis of the topics and are not intended to present a complete analysis of the issues.



State RAI Coordinator
(919) 855-4557

MDS Education Coordinator
(919) 855-4554

MDS Automation Coordinator
(919) 855-4529

MDS Clinical and Automation Questions Help Desk
(919) 855-4583

Medicaid Case Mix Coordinator
(919) 855-4354

Medicaid Case Mix Manager
(919) 855-4355

Case Mix and Medicaid CMI Report Questions Myers and Stauffer
(800) 763-2278

Broadband Connectivity Update!

NEW **Important Broadband Connectivity Update: If you are still using a modem, this requires your immediate attention!** All providers must switch to a broadband connection. If you are not using a broadband connection for MDCN, an update has been posted at <https://www.qtso.com>. Click on the MDCN Information link in the blue outlined box on the right hand side of the page. The client version 7.2.1 and detailed set up instructions are available.

If you are using a network, a revised network document is available for download. Please forward it to your network administrators. They will need the port information to ensure a successful connection.

February 1st, 2009 CMS will discontinue access through dial up. Please do not wait until the last minute to set up your broadband connection. This project is over a year old now so any further delay will continue to cause increase government costs. The MDCN Help Desk is available to support your efforts at 800-905-2069; choose option 2 for technical support.

Information posted by CMS on state server.

Myers and Stauffer Website Update

Remember, beginning in April of 2009, all of the valuable resources you are used to seeing at www.mslc.com, will be moved to: <http://nc.mslc.com>.

This improved site will contain many helpful items, including:

- Seminar Dates & Locations
- Seminar Registration Link
- Newsletters
- Data Collection Tools
- MDS Validation Documentation Standards
- CMI Listing Report and Transmission Schedule



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Dear Patty...

The "Dear Patty..." column is a regular feature in each issue of the *North Carolina News*. Patty Padula, Myers and Stauffer's RN consultant, will discuss questions that are frequently answered by our staff. We welcome your questions for future issues.



Dear Patty:

Q. How does a facility know which quarter will be reviewed?

A. As all quarters affect rates, all quarters are subject to review.

Q. When a facility is notified of a scheduled MDS validation review, will they be told which quarter will be reviewed?

A. No. This information is not available until the entrance conference of the review.

Stay Informed

We are requesting all interested parties (facility consultants, vendors, corporate office staff and individual MDS nurses) who wish to receive announcements such as seminar notifications to submit an email address to NCHELPDESK@mslc.com. Please type "**subscribe**" in the subject line. In the body of message please include your full name, title, phone number and facility/company name.



All About Reviews...

Be Prepared...

If the review is not completed in one day, records completed on each review day will be considered closed and **no additional documentation will be accepted after each review day's exit conference.**

Time of Review

When a facility is notified of the day of a scheduled review, the time of the RN reviewer's arrival is not specified. The reviewer may arrive any time after 8:00 am during that day; however, if the anticipated arrival is after 3:00 pm, the facility will be notified.



Supportive Documentation for Reviews



Facilities are not requested nor required to collate supporting documentation for the MDS validation review. *Remember, only original legal medical records will be accepted for the review. Copies of records, such as ADL flow sheets, will not be accepted.*

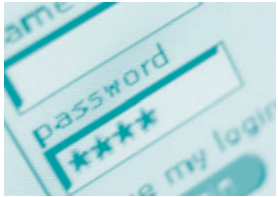
Are They Linked?

The scheduling of state surveys and MDS validation reviews is not related. If a facility happens to have a state survey followed closely by a MDS validation review, or a MDS validation review followed closely by a state survey, that is purely coincidental.



MDS/OASIS User Login Changes

In an effort to increase security, CMS is changing the login ID and password you currently use to log into the MDS/OASIS systems for the submission of your assessment data and CASPER reports. Early in 2009, the new system will allow two individuals from your facility to request their own Personal ID and password. The Personal ID/password will be yours exclusively – sharing your Personal ID/password will be considered a security violation. Once you have registered for your Personal ID/password, the login ID/password you are currently using will be retired.



Please use this time to determine the appropriate two employees (who already have an MDCN account) to request a Personal ID/password to access the CMS systems. For your convenience, the Registration Link (once operational) for assigning the new Personal ID/password will be featured on the MDS and OASIS State Welcome Pages. Note: This will not affect your MDCN/AT&T login ID and password. Your H@XXXXX accounts will remain the same.

Your email address is the communication link for updates regarding your named user account. Be sure that the email address you provide is a secure address that only you can access. If you do not have a secure email address, please speak with your network personnel to obtain one.

Watch this site for updates and thank you for your cooperation. If you have questions about this change, please call the QTSO help desk at 800-339-9313.

Information obtained from <https://www.qtso.com>.

MDS 3.0 Delayed!

Due to concerns that the original implementation date would not provide state agencies, software vendors and other systems with enough time to prepare, CMS announced on the National MDS 3.0 Medicaid Teleconference call on March 11, 2009, that **the MDS 3.0 implementation has a tentative date of October 1st, 2010.**



As a word of caution – any training currently being offered is based on a draft version and not the final version on the MDS 3.0. At this time, CMS has not scheduled nor authorized any training on the MDS 3.0.

Facilities will be notified when state training on the new MDS 3.0 is available.

Welcome to Myers and Stauffer

Eve Keller is our newest administrative associate who comes with strong organization skills, sales and marketing and training experience. Eve works closely with the RN Reviewers responsible for performing the MDS validation reviews. She also assists in coordinating review schedules and making MDS validation review notification calls to the facilities. Eve joined us January 2009.



Joy Thompson, RN joined the firm February 2009 and brings many years of Long Term Care experience. Joy has also served as a State surveyor, Section Chief with the Ohio Department of Health, Nurse Consultant and Training Coordinator for CMS Region V and most recently QIS Master Trainer for the new Long Term Care Survey process.